Outcomes benchmarking support packs: LA level

East Sussex
Local Authority

Produced with input from:
Forward and Introduction

Local decision making is at the heart of the NHS, and the NHS Commissioning Board, Public Health England and the Local Government Association are committed to providing high quality comparable intelligence to support clinical commissioning groups (CCGs) and health and wellbeing boards (HWBs) identify local priorities and agree local plans.

Alongside the publication of the NHS Commissioning Board’s 2013-14 Planning Guidance, we have produced initial information packs at Local Authority and CCG level that set out key data to inform the local position on outcomes. The Local Authority level packs present high level comparative information on the NHS, the Adult Social Care and the Public Health Frameworks. The CCG level packs provide a more detailed analysis of NHS outcomes and other relevant indicators.

The purpose of these is to provide CCGs and HWB partners with a quick and easy-to-use summary of their current position on outcomes as they take up their role, building on the data sets in the CCG outcomes indicators and other existing data sets. The information should be used alongside the local intelligence that is being collected to inform local Joint Strategic Needs Assessments and it will support commissioners working together to set the priorities for the Joint Health and Wellbeing Strategy. Where possible we have signposted other relevant information sources that might help build an understanding of the specific issues locally.

These information packs represent a starting point for the way the NHS CB will provide support in this area going forward and we hope you find them useful. We would like to offer you an open invitation to work co-productively with us on an on-going basis to help shape these tools in a way that would be most helpful for you locally. If you have any comments or suggestions for improvement please email nhscb.outcomes-benchmarking@nhs.net.
East Sussex summary spider diagram
(shows one indicator per domain)

Each 'leg' of the chart represents a high-level indicator from the three Outcomes Frameworks. Each 'leg' is orientated such that points further from the origin represent "better" performance.

Where there is more than one indicator for an Outcome Framework domain, a single indicator is shown in this chart.

The coloured spots show this LA's rank within all LAs in England. The grey circle represents the England median and the yellow shape represents the ONS cluster median.

The equal spacing of the indicators in the diagram is not meant to suggest any implied weighting or relative importance of the different indicators or Outcomes Frameworks.

This LA is in the Prospering UK ONS cluster

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The coloured spots show this LA's rank within all LAs in England. The grey circle represents the England median and the yellow shape represents the ONS cluster median.

The equal spacing of the indicators in the diagram is not meant to suggest any implied weighting or relative importance of the different indicators or Outcomes Frameworks.
The chart below shows the distribution of the LAs on each indicator in terms of ranks. This LA is shown as a red diamond. The yellow box shows the interquartile range and median of LAs in the same ONS cluster as this LA. Each indicator has been orientated so that better outcomes are towards the right (light blue).

This chart supports the spider chart by providing a single page summary of all the available overarching indicators.

This LA is in the Prospering UK cluster

<table>
<thead>
<tr>
<th>Outcome Indicator</th>
<th>LA and cluster distribution (LAs ranked; right = better outcomes)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1a Potential years of life lost (PYLL) from causes considered amenable to healthcare</td>
<td>![Chart showing distribution of outcomes for LA and cluster]</td>
</tr>
<tr>
<td>1bi Life expectancy at age 75 (Males)</td>
<td>![Chart showing distribution of outcomes for LA and cluster]</td>
</tr>
<tr>
<td>1bii Life expectancy at age 75 (Females)</td>
<td>![Chart showing distribution of outcomes for LA and cluster]</td>
</tr>
<tr>
<td>2 Health-related quality of life for people with long term conditions</td>
<td>![Chart showing distribution of outcomes for LA and cluster]</td>
</tr>
<tr>
<td>3a Emergency admissions for acute conditions that should not usually require hospital admission</td>
<td>![Chart showing distribution of outcomes for LA and cluster]</td>
</tr>
<tr>
<td>3b Emergency readmissions within 30 days of discharge from hospital</td>
<td>![Chart showing distribution of outcomes for LA and cluster]</td>
</tr>
<tr>
<td>4ai Patient experience of GP services</td>
<td>![Chart showing distribution of outcomes for LA and cluster]</td>
</tr>
<tr>
<td>4aii Patient experience of GP out-of-hours services</td>
<td>![Chart showing distribution of outcomes for LA and cluster]</td>
</tr>
<tr>
<td>4aiii Patient experience of dental services</td>
<td>![Chart showing distribution of outcomes for LA and cluster]</td>
</tr>
<tr>
<td>0.1i Proxy for healthy life expectancy a birth using Disability Free Life Expectancy (DFLE) at age 16</td>
<td>![Chart showing distribution of outcomes for LA and cluster]</td>
</tr>
<tr>
<td>0.2i Life expectancy at birth</td>
<td>![Chart showing distribution of outcomes for LA and cluster]</td>
</tr>
<tr>
<td>0.2ii Slope Index of Inequality in life expectancy at birth [proxy dataset]</td>
<td>![Chart showing distribution of outcomes for LA and cluster]</td>
</tr>
<tr>
<td>1A Social care-related quality of life</td>
<td>![Chart showing distribution of outcomes for LA and cluster]</td>
</tr>
<tr>
<td>2A(1) Permanent admissions to residential and nursing care homes (age 18-64)</td>
<td>![Chart showing distribution of outcomes for LA and cluster]</td>
</tr>
<tr>
<td>2A(2) Permanent admissions to residential and nursing care homes (age 64+)</td>
<td>![Chart showing distribution of outcomes for LA and cluster]</td>
</tr>
<tr>
<td>3A Overall satisfaction of people who use services with their care and support</td>
<td>![Chart showing distribution of outcomes for LA and cluster]</td>
</tr>
<tr>
<td>4A Proportion of people who use services who feel safe</td>
<td>![Chart showing distribution of outcomes for LA and cluster]</td>
</tr>
</tbody>
</table>
SECTION 1

Background Information
Population profile (2011 census)

The chart below shows the number of people in this Local Authority by sex and 5-year age band.

The darker outlines show the profile of the England population.

The table below shows summary population numbers for this Local Authority and also how it is expected to grow by 2015 and 2020. The growth rates are shown as annualised percentages and the projected England growth rate is shown for comparison.

<table>
<thead>
<tr>
<th></th>
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<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>This LA</td>
<td>This LA</td>
<td>This LA</td>
<td>England</td>
<td>This LA</td>
</tr>
<tr>
<td>Under 15</td>
<td>84,863</td>
<td>88,147</td>
<td>1.0%</td>
<td>1.2%</td>
<td>94,286</td>
</tr>
<tr>
<td>15-44</td>
<td>174,011</td>
<td>168,486</td>
<td>-0.8%</td>
<td>0.2%</td>
<td>165,116</td>
</tr>
<tr>
<td>45-64</td>
<td>147,613</td>
<td>149,706</td>
<td>0.4%</td>
<td>0.6%</td>
<td>155,168</td>
</tr>
<tr>
<td>65-75</td>
<td>59,421</td>
<td>70,720</td>
<td>4.4%</td>
<td>3.4%</td>
<td>74,847</td>
</tr>
<tr>
<td>75-84</td>
<td>41,279</td>
<td>43,200</td>
<td>1.1%</td>
<td>1.6%</td>
<td>49,127</td>
</tr>
<tr>
<td>85+</td>
<td>20,022</td>
<td>22,074</td>
<td>2.5%</td>
<td>3.1%</td>
<td>25,137</td>
</tr>
<tr>
<td>All ages</td>
<td>527,209</td>
<td>542,334</td>
<td>0.7%</td>
<td>0.9%</td>
<td>563,681</td>
</tr>
</tbody>
</table>
Deprivation map

The map below shows the levels of deprivation in and around this LA, based on the Index of Multiple Deprivation 2010 (IMD2010).

The IMD2010 is calculated at Lower Super Output Area (LSOA) level. However, in this map we have given each postcode within the same LSOA the same colour, rather than shade the entire LSOA area. This presentation emphasizes where people live rather than open countryside.
SECTION 2

NHS Outcomes Framework Indicators
NHS OF 1a Potential Years of Life Lost (PYLL) from causes considered amenable to healthcare

Age/sex standardised rate per 100,000 population

Darker shades = More years lost

Source: Health and Social Care Information Centre
This LA is shown in red. Yellow bars represent other LA in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.
NHS OF 1b(i) Life expectancy at age 75 (Males)

Number of additional years men age 75 are expected to live

Darker shades = Lower Life expectancy

Source: Health and Social Care Information Centre

This LA is shown in red. Yellow bars represent other LA in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.

11.8
NHS OF 1b(ii) Life expectancy at age 75 (Females)

Number of additional years women age 75 are expected to live

Source: Health and Social Care Information Centre

This LA is shown in red. Yellow bars represent other LAs in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.
NHS OF 2 Health-related quality of life for people with long term conditions

Average EQ-5D index for people who reported having an LTCs in the GP Patient Survey

Source: GP Patient Survey. This indicator has not been age-sex standardised or adjusted for disease prevalence.
This LA is shown in red. Yellow bars represent other LAs in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.
NHS OF 3a Emergency admissions for acute conditions that should not normally require hospital admission
Indirectly age/sex standardised rate per 100,000 population

Darker shades = Higher rate of admissions

Source: Health and Social Care Information Centre

This LA is shown in red. Yellow bars represent other LAs in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.
NHS OF 3b Emergency readmissions with 30 days of discharge from hospital

Percentage rate, standardised for age, sex, method of admission and diagnosis/procedure

Darker shades = Higher rate of admissions

Source: NHS Information Centre Indicator Portal

This LA is shown in red. Yellow bars represent other LAs in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.

11.4%
NHS OF 4a(i) Patient experience of primary care (GP services)

% of people who rate their experience of their GP surgery as "very good" or "fairly good"

Source: GP Patient Survey; provisional analysis. This indicator is not age/sex standardised but survey responses are weighted for non-response. This LA is shown in red. Yellow bars represent other LAs in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.
% of people who rate their experience of out-of-hours services as "very good" or "fairly good"
NHS OF 4a(iii) Patient experience of primary care (Dentistry)

% of people who rate their experience of dentistry services as "very good" or "fairly good"

Darker shades = Worse experience

Source: GP Patient Survey; provisional analysis. This indicator is not age/sex standardised but survey responses are weighted for non-response.
This LA is shown in red. Yellow bars represent other LAs in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.
NHS OF 4b Patient experience of hospital care

Composite experience scores (out of 100) at this LA's main 5 providers

The table below shows the composite score based on people who reported that their experience was "very good" or "fairly good" in various patient surveys.

Note that these scores refer to all patients surveyed at the providers and do not refer specifically to this LA's patients. To give additional context, this page includes additional indicators 4.1-4.3 from the NHS Outcomes Framework.

<table>
<thead>
<tr>
<th>Providers (ordered by number of admissions) for this LA's residents</th>
<th>Number of Admissions / spells (Acute 2010/11)</th>
<th>4b Inpatient Overall Experience</th>
<th>4.1 Outpatient Overall Experience</th>
<th>4.2 Inpatient Responsiveness to needs</th>
<th>4.3 A&amp;E Overall Experience</th>
</tr>
</thead>
<tbody>
<tr>
<td>East Sussex Healthcare NHS Trust</td>
<td>29,751</td>
<td>74</td>
<td>78</td>
<td>65</td>
<td>79</td>
</tr>
<tr>
<td>Brighton &amp; Sussex Univ Hospitals NHS Trust</td>
<td>7,424</td>
<td>NA</td>
<td>80</td>
<td>NA</td>
<td>82</td>
</tr>
<tr>
<td>Maidstone &amp; Tunbridge Wells NHS Trust</td>
<td>3,063</td>
<td>73</td>
<td>78</td>
<td>63</td>
<td>80</td>
</tr>
<tr>
<td>The Horder Centre</td>
<td>1,156</td>
<td>NA</td>
<td>NA</td>
<td>NA</td>
<td>NA</td>
</tr>
<tr>
<td>East Sussex Downs &amp; Weald PCT</td>
<td>956</td>
<td>NA</td>
<td>NA</td>
<td>NA</td>
<td>NA</td>
</tr>
<tr>
<td>LA weighted average</td>
<td></td>
<td>74</td>
<td>79</td>
<td>65</td>
<td>80</td>
</tr>
<tr>
<td>England Average</td>
<td></td>
<td>76</td>
<td>80</td>
<td>67</td>
<td>80</td>
</tr>
</tbody>
</table>

To give additional context, this page includes additional indicators 4.1-4.3 from the NHS Outcomes Framework.
SECTION 3

Public Health Outcomes Framework Indicators
PH OF 0.1i Proxy for healthy life expectancy at birth

Disability Free Life Expectancy (DLFE) at age 16 for males and females combined

Darker shades = Lower disability free life expectancy

This LA is shown in red. Yellow bars represent other LAs in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.

Source: ONS

This is a proxy dataset as data for healthy life expectancy at birth is not yet available at LA level.
Life expectancy at birth for males and females combined

Darker shades = Lower life expectancy

Source: ONS

This LA is shown in red. Yellow bars represent other LAs in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.
Slope Index of Inequality (SII) in life expectancy for males and females combined

This is a proxy indicator as data using the final methodology for this indicator is not yet available.

Source: London Health Observatory

This LA is shown in red. Yellow bars represent other LAs in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.
SECTION 4

Adult Social Care Outcomes Framework Indicators
Adult Social Care OF 1A Social care-related quality of life

Average quality of life score based on responses to the Adult Social Care Survey

Darker shades = Lower quality of life

Source: Health and Social Care Information Centre

This LA is shown in red. Yellow bars represent other LAs in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.
Adult Social Care OF 2A(2) Permanent admissions to residential and nursing care homes for people age 65+

Rates per 100,000 population age 65+

Darker shades = Higher admissions rate

Source: Health and Social Care Information Centre

This LA is shown in red. Yellow bars represent other LAs in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.
Adult Social Care OF 3A Overall satisfaction of people who use services with their care and support

% of people who rate their satisfaction as "very" or "extremely" satisfied

Darker shades = Lower % satisfied

Source: Health and Social Care Information Centre

This LA is shown in red. Yellow bars represent other LAs in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.
Adult Social Care OF 4A Proportion of people who use services who feel safe

% of people who say they "feel as safe as they want"

Darker shades = Lower % who feel safe

Source: Health and Social Care Information Centre

This LA is shown in red. Yellow bars represent other LAs in the same ONS Cluster as this LA. Horizontal lines are the England and cluster averages.
SECTION 5

Main CCGs for this LA's residents
The first table shows the CCG(s) that this LA’s residents are registered with.

The tables below then show which other LAs these CCGs’ registered patients live in. (Up to 4 CCGs are shown.)

<table>
<thead>
<tr>
<th>CCGs (ordered by number of residents in this LA)</th>
<th>Number of People</th>
</tr>
</thead>
<tbody>
<tr>
<td>NHS Eastbourne, Hailsham and Seaford</td>
<td>185,945</td>
</tr>
<tr>
<td>NHS Hastings &amp; Rother CCG</td>
<td>183,129</td>
</tr>
<tr>
<td>NHS High Weald Lewes Havens CCG</td>
<td>162,099</td>
</tr>
<tr>
<td>NHS Horsham and Mid Sussex CCG</td>
<td>6,607</td>
</tr>
<tr>
<td>NHS West Kent CCG</td>
<td>3,810</td>
</tr>
<tr>
<td>NHS Brighton &amp; Hove CCG</td>
<td>2,916</td>
</tr>
<tr>
<td>Unknown (Special lists)</td>
<td>62</td>
</tr>
<tr>
<td>NHS Ashford CCG</td>
<td>23</td>
</tr>
<tr>
<td>NHS East Surrey CCG</td>
<td>9</td>
</tr>
<tr>
<td>NHS South Kent Coast CCG</td>
<td>4</td>
</tr>
<tr>
<td>Others</td>
<td>1</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>544,607</strong></td>
</tr>
</tbody>
</table>

Source: Attribution Data
Set, April 2012
Sources and references

**Populations** Source: ONS. Data are from the 2011 census.

**Deprivation** Source: Indices of Multiple Deprivation. Data are from the 2010 Index. The centroid of residential postcodes within each LSOA are shaded.

**NHS 1a** Source: Health and Social Care Information Centre. Data are 2010. Directly age standardised rates per 100,000 population.

**NHS 1bi, 1bii** Source: Health and Social Care Information Centre. Data are 2008-10 combined.

**NHS 2** Source: GP Patient Survey. Data are July 2011 - March 2012. This indicator is not standardised for age/sex but survey responses are weighted for non-response. Based on LA of residence of survey respondents.

**NHS 3a** Source: Health and Social Care Information Centre. Data are 2011/12. Indirectly age/sex standardised rate.

**NHS 3b** Source: Health and Social Care Information Centre. Data are 2010/11. Percentage indirectly standardised for age, sex, method of admission and diagnosis/procedure; admissions for cancer/obstetrics are excluded.

**NHS 4ai, 4a(ii), 4aiii** Source: GP Patient Survey; interim analysis by Commissioning Board analysis team. Data for 4ai and 4a(ii) are July 2011 - March 2012; 4aiii is July - September 2011. This indicator is not standardised for age/sex but survey responses are weighted for non-response. Based on LA of residence of survey respondents.

**NHS 4b** Source: Inpatient Survey / Health and Social Care Information Centre. Data are 2011. Composite indicator of 5 domains in the survey.

**PH 0.1i, 0.1ii** Source: ONS. DLFE data are 2007-9 and life expectancy data are 2008-10. Unweighted average of published figures for males and females. 0.1i is a proxy indicator as data using the final methodology for this indicator is not yet available.

**PH 0.2iii** Source: London Health Observatory. Data are 2006-10. Average of published figures for males and females. This is a proxy indicator as data using the final methodology for this indicator is not yet available.

**SC 1A** Source: Health and Social Care Information Centre. Data are 2011/12. Survey responses are weighted for non-response.

**SC 2A** Source: Health and Social Care Information Centre. Data are 2011/12.

**SC 3A** Source: Health and Social Care Information Centre. Data are 2011/12. Survey responses are weighted for non-response.

**SC 4A** Source: Health and Social Care Information Centre. Data are 2011/12. Survey responses are weighted for non-response.

**Main CCGs** Source: Attribution Data Set. Data are for April 2012.

**Additional Resources**

Information Centre Indicator Portal  [http://indicators.ic.nhs.uk](http://indicators.ic.nhs.uk)

PH Outcomes Framework Tool  [http://www.phoutcomes.info](http://www.phoutcomes.info)

National General Practice Profiles  [http://www.apho.org.uk/PRACPROF](http://www.apho.org.uk/PRACPROF)

Spend and Outcomes Tool (SPOT)  [http://www.yhpho.org.uk/spot](http://www.yhpho.org.uk/spot)


NHS Comparators  [http://www.nhscomparators.nhs.uk](http://www.nhscomparators.nhs.uk)

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